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**MAINTENANCE  
INSTRUCTIONS**



# Twist PLUS matt varnished floors

Durability and ease of maintenance  
for years to come

[www.tilo.com](http://www.tilo.com)

# Introduction

Thank you for choosing high-quality flooring products from tilo. These cleaning and care instructions provide important information and tips for maintaining the flawless appearance and longevity of your floor.

All tilo cleaning and care products are specially adapted for the requirements of the relevant floor or surface to ensure they provide the finest cleaning and care results. For this reason, the cleaning and care products are divided up according to the relevant surface.

By adhering to the following cleaning and care instructions you will increase the longevity of your tilo floor, allowing you to enjoy your high-quality floor for many years to come.

## General remarks

Regular and appropriate cleaning and care is important for hygiene reasons and is also an important factor in retaining the value of the floor. Cleaning and care are described below. Each of them forms a working step in its own right. Cleaning removes dirt, whilst care restores the condition of the product or improves the surface.

### General note

Wooden floors as well as products incorporating wood materials must never be damp or even wet for long periods of time, as they can swell or warp. For that reason, they should only be cleaned when damp. Cleaning systems using water at high pressures or steam are unsuitable.

### Do not use any unsuitable cleaning products: :

Unsuitable cleaning products can cause damage to the surface. The use of unsuitable cleaning materials, such as vinegar-based cleaners, washing-up liquid, solvents, or highly-concentrated or strongly alkaline cleaning materials, among others, may cause the floor to become damaged due to excessive expansion or the debonding of flooring elements. It is difficult to keep track of the high quantity of alkalis and other ingredients in cleaning products. For this reason, only use the appropriate cleaning and care products from tilo.

For any details regarding mixing ratio and application as well as instructions relating to the cleaning and care products, please refer to the information on the bottle labels.

All equipment must be tested for suitability, in particular vacuum cleaners and their floor attachment or other cleaning devices.

Avoid cleaning cloths that are not lint free. Microfibre cloths and pads appropriate for floors have generally been found suitable if used wet.

# Tips for keeping flooring at its best

To keep your tilo floor looking good for years to come, it is important to remember a few things. The following tips are easy to follow and help to avoid unnecessary damage.

In general, regular and professional care helps to protect the floor surface. The more stress the floor is placed under, or the rougher the surface, the more often the care process should be carried out.

Avoid putting your tilo floor under excessive stress. For example, attach felt pads to the feet of furniture. Use suitable casters for swivel chairs and place mats underneath them. Place doormats in front of and behind the entry door in order to provide protection against dust, sand and other abrasive contaminants.

When covering the floor (e.g. while painting) do not use any unsuitable adhesive tapes. Certain types of adhesive tape may damage the surface. Adhesive tapes should be removed immediately afterwards.

An air humidity of between 40 % and 60 % will ensure the correct indoor climate. Not only is this good for the health and wellbeing of humans, but it is also ideal for tilo floors. During the heating period in winter, the air humidity will often fall below that level. This may then cause gaps to be formed in the flooring. Prevent the air from becoming too dry by using air humidifiers and by placing indoor plants in the room.

## Cleaning and care

It is the task of the installer to hand over the floor in swept-clean condition. Any cleaning required as a result of laying must not affect the condition of the surface that existed when the product left the factory. If it does, it is the duty of the installer to return the surface to its post-factory condition.

### **Care recommendation:**

All tilo floors are suitable for residential use upon delivery and are therefore able to withstand ordinary use. tilo QUICK CARE is recommended in order to protect the joints and to provide lasting protection for the floor.

In heavily-used areas and/or if a high degree of cleaning is needed in commercial or residential premises, tilo INTENSIVE CARE is absolutely essential. If in doubt, please seek professional advice.

If care is not expressly provided as part of the fitting, it will need to be carried out by the customer. Only apply care products to floors that have been cleaned to prevent dirt being worked into the floor.

## Wiper

Cleaning: Use a wiper with a microfibre cloth or pad appropriate for floors to apply the cleaning products. We recommend Microfibre pad Blue for this purpose.

Care: Microfibre pad Blue is suitable for the care of oiled floors as well. To achieve a professional result when caring for lacquered floors, we recommend Microfibre pad Yellow.

You can wash Microfibre pad Blue/Yellow in a washing machine at 60 °C and reuse it next time. After use for intensive care, however, the Microfibre pad Blue must be soaked in water, dried in fresh air and then discarded in residual waste.

### Instructions for cleaning and care of Twist PLUS matt varnished floors

For light soiling (loose dust etc.): Remove dirt by sweeping or vacuuming.

For normal soiling: Remove dirt by sweeping or vacuuming, then clean while damp using tilo SOAP CLEANER for oiled and varnished floor.

After cleaning, apply tilo QUICK CARE for oiled and varnished floor.

### Instructions for intensive cleaning and intensive care of Twist PLUS matt varnished floors

Intensive care should only be carried out when the normal cleaning process no longer achieves the desired effect. However, intensive cleaning and care are recommended for heavy soiling or treated surfaces that are already worn.

For heavy soiling (grease spots, grey scaling, etc.): Remove dirt by sweeping or vacuuming, then clean while damp using tilo INTENSIVE CLEANER for oiled and varnished floor.

In order to restore the maintenance film on the surface, intensive care is absolutely essential after every intensive cleaning. We recommend using tilo MATT INTENSIVE CARE for varnished floor for all Twist PLUS matt varnished floors.



# Tips for cleaning and care

Where possible, always use the mildest form of cleaning. Only use tilo INTENSIVE CLEANER if genuinely required.

Repeated care seals and protects the surface of the tilo floor. Depending on the intense of use, the quick care should be repeated once or twice a year. Intensive care must be carried out after each intensive clean.

We recommend the two-bucket method: one bucket containing the cleaning solution (mixing ratio according to bottle label), the other one clean water for wringing out. This keeps the cleaning solution clean longer, which saves costs and protects the environment. It takes some time to dissolve the soiling, but do not allow the cleaning solution to dry. If necessary, work in sections. Repeated wiping operations are more effective and less harmful than a single wipe that is too wet.



If you follow these cleaning and care instructions, you will have many years of pleasure with your tilo floor.

**Disclaimer:** This information is based on extensive research carried out by the manufacturer of the cleaning materials and care products themselves. In order to preserve the long-term beauty of your floor, it is essential that cleaning and care is carried out using only the tilo products stated, as these have been fine-tuned to the individual surfaces. tilo cannot accept any liability in respect of any damage caused as a result of the negligent or incompetent use of the cleaning and maintenance system or from the use of products of a different type. Always consult our specialist advisors for advice before starting any large-scale projects in order to ensure that the floor is protected correctly or is subsequently cleaned and cared for properly.

Please visit [www.tilo.com](http://www.tilo.com) for further information and updates.

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